

FlexTalk Features

- Web-based Administrator Control Panel (ACP) to manage all features at all locations from a single UI
- Web-based VoIP Control Panel (VCP) for users to manage their own features
- Auto-attendant with multi-level prompts; company directory configured by first or last name
- Music on hold along with time-of-day, day-of-week and holiday announcements on auto-attendant
- Web-based operator station supports BLF for up to thousands of extensions, drag-n-drop call transfer and click-to-dial
- Integrated Unified Communications (UC) including voicemail, video mail and faxes delivered to email; voicemail alerts via SMS; voicemail via RSS feed
- Message-waiting indicator (MWI); Do not disturb (DND)
- Unlimited, free extension-to-extension dialing
- Call transfer (blind and supervised); Call park/pick-up
- 3-way conferencing for all extensions
- Multiple, secure, 20-person conference bridges
- Shared call appearance on multiple phones
- Multiple line appearances on multi-line phone
- **CallBlast**—call forwarding combined with find me / follow me and ring multiple device(s)
- Call waiting
- Enhanced Caller ID (also known as Caller Name)
- Phone numbers from over 10,000 US cities plus over 60 Countries; multiple numbers can ring to any extension
- Toll-free numbers ring to any extension
- Time zone management by extension, so calls and voicemails are time-stamped appropriately
- Customizable call allow/restrict rules per extension
- Video Soft phone can be used as a “roaming” extension anywhere on the planet
- Full 911 coverage in US and Canada
- Broadcast intercom to specified groups and station-to-station intercom (public or private)
- IP-Fax option delivers inbound faxes to email inbox
- Call Groups (either simultaneous Ring or Hunt)
- Automatic Call Distribution (ACD) with full reporting
- Custom prompts or music on hold for individual ACD queues and/or Call Groups
- Speed dial—PBX-wide and individual

Contact our Consultation Team at (209) 323-4225 for additional information on these and other services